

April 4, 2022

Registration Open for EOEP's Virtual Service Delivery Course

The course builds on foundations learned in Munis 101

The [Elected Officials Education Program](#) (EOEP) is excited to announce a virtual offering of *Council's Role in Service Delivery*. Understanding setting service levels is fundamental to the job of an elected official. Municipal councils are expected to plan, govern, and set policy for the best interests of their community. Understanding the various aspects of service delivery is central to the role of elected officials.

Municipalities are about delivering the services that support safe, healthy, and prosperous communities, and council's role in this process is to decide what services are needed, what level they need to be delivered at, and what methods of delivery best fit the needs of the community. The *Council's Role in Service Delivery* course will provide an overview of the various services and delivery mechanisms available to municipalities, the pros, and cons of each, and how councils can make educated decisions related to service delivery.

This course will be held Wednesday evenings over four sessions:

- ◆ April 20, 6:30 - 8:30 pm
- ◆ April 27, 6:30 - 8:30 pm
- ◆ May 4, 6:30 - 8:30 pm
- ◆ May 11, 6:30 - 8:30 pm

[Registration is now open](#) at a cost of \$295 per participant. While we encourage councils to take this training together, please note that each participant will need their own registration and computer or electronic device to participate.

As a reminder, completing all seven EOEP courses will allow councilors to earn a [Municipal Elected Leaders Certificate](#).

Warren Noga

Policy Advisor

780.955.4079

warren@RMAAlberta.com

Wyatt Skovron

Manager of Policy & Advocacy

780.955.4096

wyatt@RMAAlberta.com