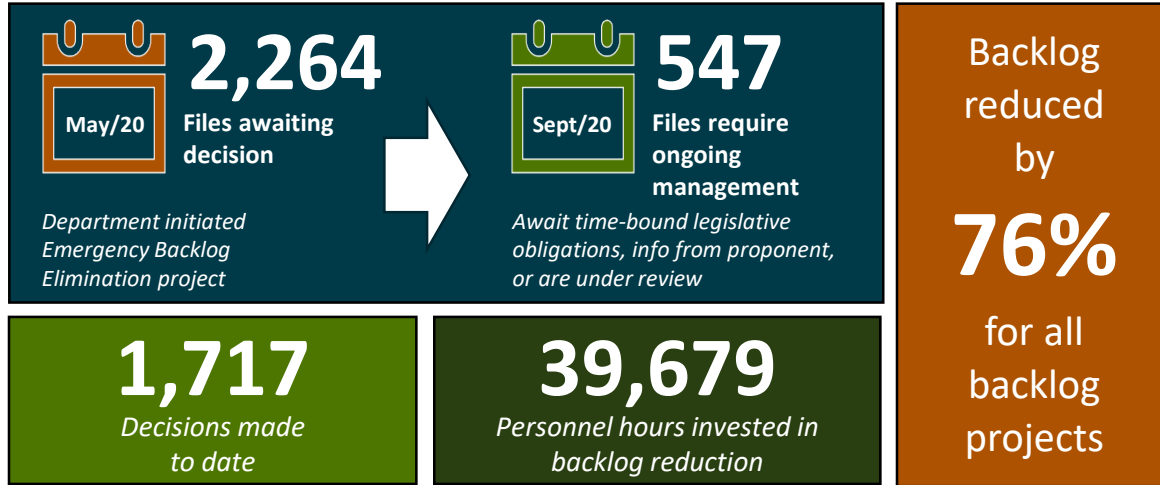


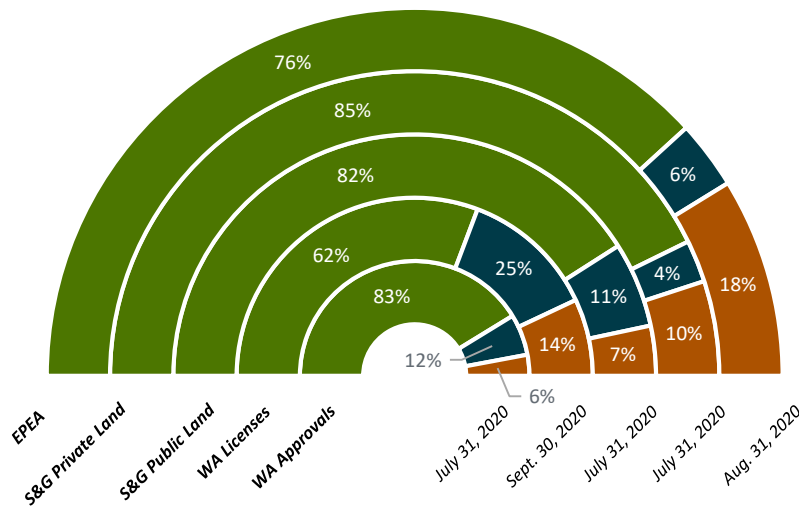
BACKLOG ELIMINATION PROJECT – MAY TO SEPTEMBER 2020

BACKLOG ELIMINATION SUMMARY STATISTICS

(CONCLUSION OF ALL PROJECTS)



■ % Complete ■ % Awaiting Information ■ % Under Review



KEY ACHIEVEMENTS & IMPACTS

The Backlog Elimination Projects not only addressed over 1,700 files, they also acted as a catalyst for impactful process improvements that have transformed our approval process.

There were three key wins achieved from these projects, in addition to reducing backlog:

1 Reduction of backlog has enabled economic stimulus.

These significant reductions have allowed staff to focus their efforts on critical applications that ultimately support economic stimulus projects in the province.

2 Long-term, sustainable process improvements have been made.

Applications are now processed in batch, rather than individually. This means that applicants are seeing faster time to decision and equitable approval criteria.

3 The project has validated the system improvements and will inform our regulatory transformation.

The application of these key learnings will be a critical component in the development of the Digital Regulatory Assurance System.

BACKLOG ELIMINATION PROJECT – MAY TO SEPTEMBER 2020

MAJOR ACHIEVEMENTS

By re-aligning staff and introducing elements of our forthcoming updated business processes, we were able to significantly reduce the backlog in three areas:

SAND AND GRAVEL (May 4 – Jul 30)



83%

Reduction in sand and gravel backlog



2,567

Hectares of sand and gravel dispositions issued (1424 prepped for issuance)



342

Paper applications reviewed and transitioned to electronic records

ENVIRONMENTAL PROTECTION AND ENHANCEMENT ACT (EPEA) (July 13 – Aug 31)



76%

Reduction in EPEA backlog



31

New authorizations incl. stormwater ponds that enable community development



47

Renewals issued for facilities providing essential services

WATER ACT APPROVALS AND LICENCES (May 4 – Sep 30)



71%

of all files had decisions made (87% reduction of non-complex Water Act files)



9.4 billion

Litres of water allocated – enough to fill 3,760 Olympic-sized swimming pools



7,221

Albertans with access to safe and secure potable water through water treatment systems projects

KEY OUTCOMES

Red tape removed from authorization processes to empower staff



New process and referral guidance documents provide clear decision-making authority

Batch decision making has ensured consistent, fair, and transparent treatment of all applications; decisions are also made faster



Industry has certainty and trust in the regulatory system