



## AGGREGATED CELLULAR PROGRAM

The RMA Cellular Program delivers significant cost savings by aggregating and tendering member requirements together and providing options that would otherwise be unavailable to any individual entity. The goal of the program is to engineer a complete solution for departmental reporting, cellular administration, automated cost allocation, and wireless cost reduction.

The RMA will provide a **FREE in-depth analysis** of your wireless expenses, starting with an examination of cellular costs and usage extracted from recent invoices. Our analysis will be accompanied by a recommendations report to assist members in reducing their wireless spend at any point during their existing contract term.

### OUR PROGRAM

The RMA Program offers plan options that include device subsidization with associated contract plans and terms, or Bring-Your-Own-Device (BYOD) with access to a pay-per-use pricing model, or a combination of both.

The RMA Program:

- Leverages combined member devices to secure aggressive pricing and plans for our membership.
- Compares optional service features to link end-user consumption with the most appropriate pricing plan.

Our experienced staff are cellular experts with knowledge of the processes and procedures involved with effective wireless management and support. Powered by proprietary account optimization software, our program provides departmentalized billing options, customized usage and cost reporting.

### ALREADY HAVE A CONTRACT?

You don't have to wait until your current cellular contract expires. The engagement process can begin at any point during the term of your current cellular agreement. The RMA Program can improve the efficiency of your organization's cellular arrangements whether a contract was recently executed or is near expiration.

The RMA Cellular Program currently utilizes national providers Bell and Telus to provide wireless service to our members. This is done to ensure members have the option to choose the service provider they feel offers the best coverage in their specific region of Alberta.

### ADDITIONAL BENEFITS

The RMA provides dedicated call centre support for device cancellations, upgrades, or activations. Members will also have access to customer service staff for all day-to-day issues and account transactions. We use technical reporting systems to help end-users and address any issues that may arise.

RMA dedicated call centre representatives:

- Create a single point of contact for members' staff and end-users.
- Eliminate time-consuming and frustrating conversations with service providers.
- Recognize and adapt to recurring member requests, establishing efficiency.
- Receive hardware requests and ensure delivery is prompt and accurate.

### CONTACT

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